Crucial Conversations
Wednesday, October 15, 2014

Whether they take place at work or at home, with your neighbors or your spouse, crucial conversations can have a profound impact on your career, your happiness, and your future. When stakes are high, opinions vary, and emotions run strong, you have three choices: Avoid a crucial conversation and suffer the consequences; handle the conversation badly and suffer the consequences; or attend IFMA’s Crucial Conversations meeting and discover how to communicate best when it matters most.

Bob Grace, our speaker for this event, is a Principal Consultant with The Leadership Effect. He is an Industrial/Organizational Psychologist, and his professional focus is on leadership development and assessment, where he helps organizations identify and build leadership talent. He regularly works as an executive coach and also delivers traditional training sessions for organizational leaders. His clients include Monsanto, Edward Jones, and Cassidy Turley. Bob has been an adjunct faculty member at Washington University, Saint Louis University and Southern Illinois University, where he has taught leadership, psychology and research courses.

Learn how to keep your cool and get the results you want when emotions flare.

Time
5:00 – 5:30 pm  Registration and light refreshments
5:30 – 7:00 pm  Program

Location
Lighting Associates, 3216 S Brentwood Blvd, Brentwood, MO 63119

Hospitality Sponsor & Host

Program Coordinators
Jacqueline Mattingly, Chair, Program and Education Committee & Charlotte Goeddel, Program & Education Committee

Cost
Free to IFMA members or a company representative/$35.00 Nonmembers
Payment will be accepted at the registration desk or invoicing is available

RSVP
Respond to this email, or Click here to register online, no later than Friday, October 10th

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